



Khazanah Megatrend Forum The Government Transformation Programme

Presentation Document
Sept 28, 2009

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1 Malaysia

People First

Performance Now

Prime Minister's Statements on Government Transformation (12th Sept 2009)

- “ *The Government is set to **begin the transformation process** in strengthening the efficiency of its delivery system”*
- “ *The **KPI / KRA** were not mere acronyms as they offered clear measures designed to ensure that the government is continuously working to better serve the needs of Malaysians”*
- “ *Our **real work** will begin as we make the **transformation** of government services happen”*



Transformation is an imperative

1. **Vision 2020 is only 10 years away**
→ The gap remains significant
2. **The economy is in recession –**
Unprecedented level of budget deficits
2. **Unemployment and job losses** on the rise
3. **Crime is becoming a serious** issue
4. **Corruption** – Malaysia's international transparency ranking has dropped
→ From 43 (2007) to 47 (2008)*
6. **Competitiveness** – Malaysia's international ranking has dropped
→ From 21 (CGI 2009-2008) to 24 (CGI 2010-2009)**
→ Our next generation is poorly equipped vis-a-vis education, TIMSS ranking has dropped



Rakyat
demanding
change that
they can
see & feel



Source:

* Transparency International (TI) Corruption Perception Index (CPI)

** Global Competitiveness Index (CGI)

What is Transformation?

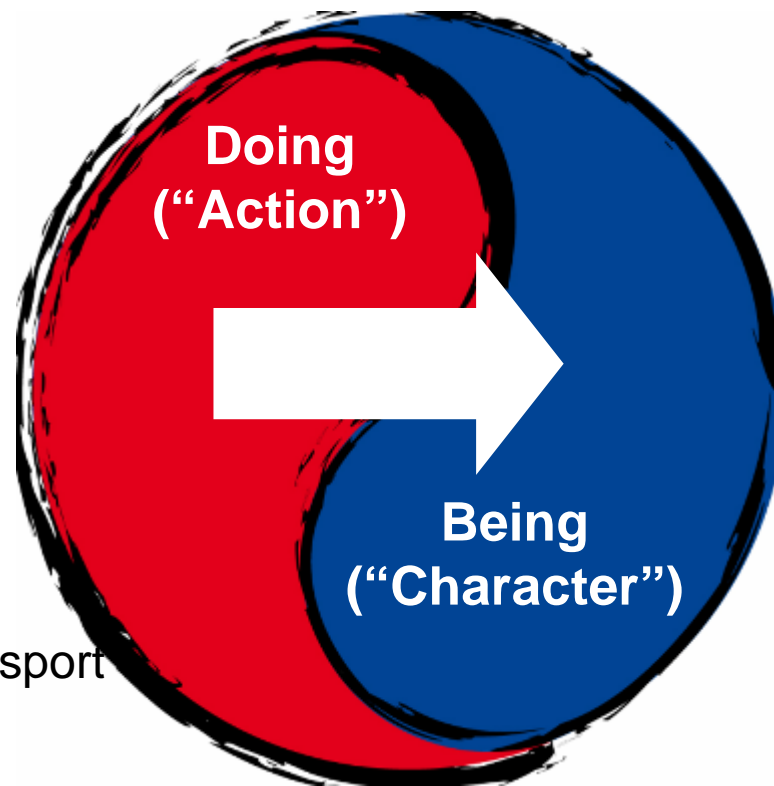
Transformation entails **fundamental** change in:

- The way the organisation **DOES** its activities (Doing)
- The **CHARACTER** of the organisation (Being)

To achieve Big Fast Results

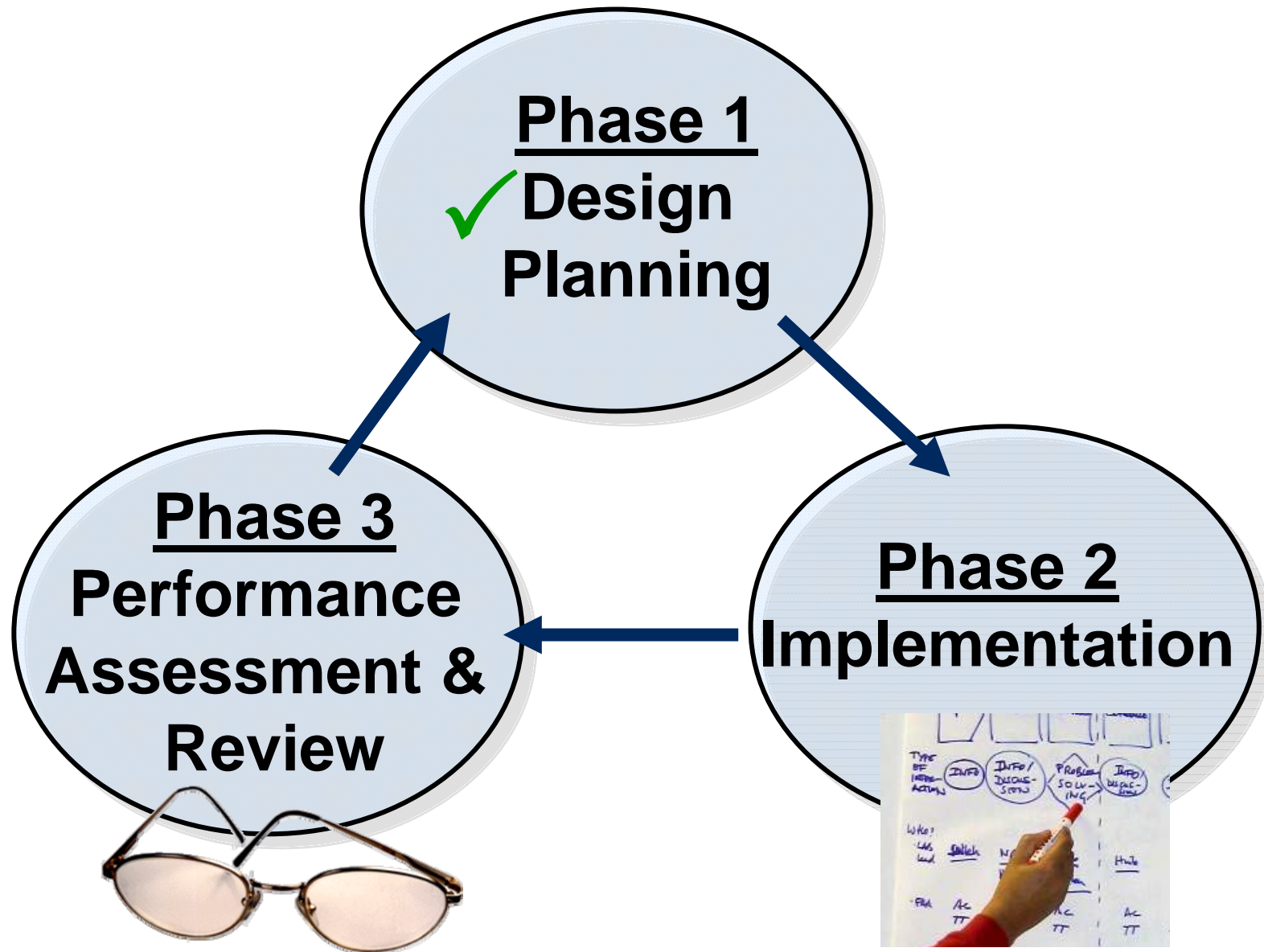
It operates differently

1. Crime
2. Corruption
3. Education
4. Low Income Households
5. Rural Basic Infrastructure
6. Urban Public Transport

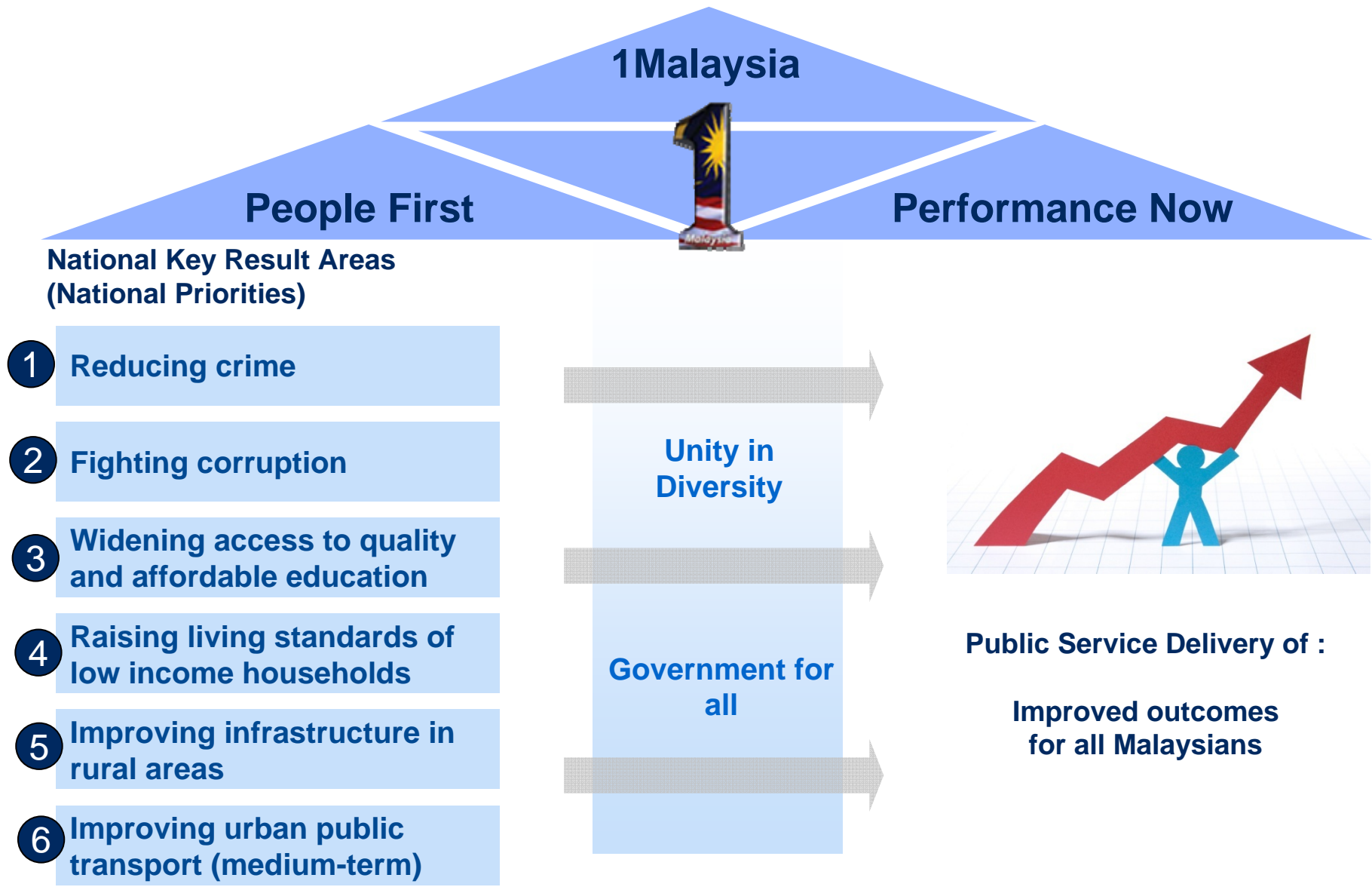


It becomes a totally different organisation

GTP - 3 phases



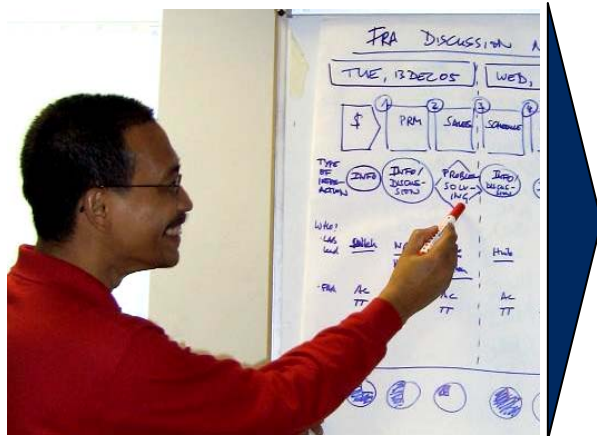
The six NKRAs selected are linked to 1Malaysia, People First, Performance Now



Phase 2 (Implementation) – 3 priority activities for the first 100+ days

1

6 N-KRA +
2 Labs



(October –
November 2009)

2

“Open House”
N-KRAs + M-KRAs



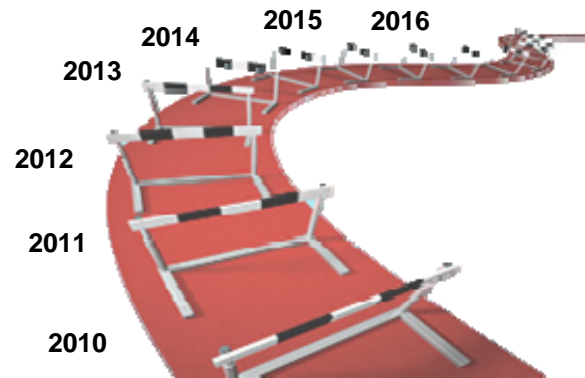
(Early 2010)

3

1Malaysia
Roadmap Launch



Putting the pieces together....



1 Malaysia Roadmap

(People First, Performance Now)



*This is NOT just
KRA / KPI
initiatives, but
rather GTP*

TERIMA KASIH

THANK YOU

Kotohuadan

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